

# THE EMPLOYER ENGAGEMENT WORKSHOP SERIES FOR A DIVERSE WORKFORCE PRESENTS:

## RECRUITING & DEVELOPING CULTURALLY DIVERSE EMPLOYEES

for HR Professionals

8:30 A.M. REGISTRATION + BREAKFAST  
9:00-11:00 A.M. PRESENTATION

Join us for this free breakfast session where we will discuss how to develop and implement programs to more effectively recruit, integrate and develop culturally diverse employees as well as how to understand the impact of culture on how people both think and behave. It will demonstrate how to effectively coach culturally different employees and their managers to productively handle conflicts and performance issues.

## BRIDGING CULTURAL DIVERSITY FOR COMPETITIVE ADVANTAGE

for Senior Leaders & People Managers

5:30 P.M. REGISTRATION + HORS D'OEUVRES  
6:00-8:00 P.M. PRESENTATION

Join us for this free evening presentation that will demonstrate how cultural factors contribute to work relationships and dynamics as well as how to provide effective feedback to and coach culturally diverse employees. Attendees will learn how to build productive multicultural teams and increase their collective success and foster an organization culture that capitalizes the strength of diversity.



**Presenter: Caroline Yang, CHRP, CCP, & Human Resources Consultant**

Caroline has fifteen years of HR experience working with Nortel and Compaq in China and ATI (now AMD), TD Bank and Manulife in Canada. In her role as a HR business partner, Caroline has worked with a diverse workforce and supported multicultural teams of highly skilled technical professionals. Her expertise ranges from organization development to total rewards, international human resources and global mobility.



JOIN US ON THE

20<sup>TH</sup>

OF

OCT

PART OF SMALL  
BUSINESS WEEK

REGISTER BY OCT. 16

[KAITMORRIS@NBDMC.CA](mailto:KAITMORRIS@NBDMC.CA)

705-495-8931

FREE SESSIONS

Best Western Hotel & Conference Centre  
700 Lakeshore Drive | North Bay | ON

